

AUSTRALIA DIRECT® REVERSE CHARGE



YOU NEVER KNOW WHEN YOU'LL NEED TO CALL

When you're travelling overseas, it's nice to know you can contact the people you want, when you want to. We offer a choice of solutions for travellers to make sure that when you're away from home, you're not far away from the people you need.

AUSTRALIA DIRECT® REVERSE CHARGE¹

Whether you have an emergency call or just want to chat, Australia Direct Reverse Charge is the quick, easy and convenient way to call Australia from overseas. Simply dial the Australia Direct access number from the country you are visiting and follow the prompt to make a reverse charge call.

- No payment required at time of call²
- Can help avoid problems with foreign currency and phone systems
- Avoid language barriers
- Could be cheaper than foreign operator calls
- Available from over 60 countries³
- Where available calls can be made to and from most fixed phones, including payphones and mobile services⁴
- Available 24 hours a day, 7 days a week

AUSTRALIA DIRECT REVERSE CHARGE CALLING INSTRUCTIONS

STEP 1

Find the Australia Direct access number for the country you're dialling from and check the legend for relevant information.

STEP 2

Make sure you have an outside line if calling from a hotel room⁵, then dial the access number.

STEP 3

A recorded message will greet you. Follow the prompt(s) to make a reverse charge call.

If your call is accepted, you will be connected. The cost of the call will be charged to the requested number at the appropriate Telstra reverse charge rate.

AUSTRALIA DIRECT REVERSE CHARGE ACCESS NUMBERS[†]

Refer to the country you're in and dial the number listed.

Legend	Country / Operator	Number	Legend	Country / Operator	Number
*	Argentina Telefonica	0800 222 6100	*	Chile Entel	800 360 150
A*	Austria	0800 200 202	CE*	Telefonica Mundo	800 800 287
	Bahrain	8000 0061		China China United Netcom Group CN	108 610
AE*	Belgium	0800 100 61		China Telecom (South)	1082 610
A*	Brazil	0800 890 6112		Croatia	0800 22 0061
	Brunei	800 061	A*	Czech Republic	800 001 161
B	Cambodia	1800 881 061	CE*	Denmark	800 10 061
*	Canada	1800 663 0683		Fiji	004 890 6101
			A*	Finland	0800 110 610
			AQ*	France	0800 99 0061

Legend	Country / Operator	Number	Legend	Country / Operator	Number
A*	Germany	0800 0800 061	H	Papua New Guinea	0007 61001
E	Greece	008 006 111	*	Philippines	
			AE*	PLDT	101055 6120
			A*	Philcom	102 6 61
	Guam		ABD	Poland	0 0800 611 1161
	MCI	1888 251 5637			
	IT&E	1888 262 8610			
*	Hawaii	1800 865 6161	E*	Portugal	800 800 610
*	Hong Kong	800 960 061	AE	Russia	810 800 110 1061
AD*	Hungary	06 8000 6111	A	Singapore	8000 610 610
	India	000 61 17		Solomon Islands	08 611
*	Indonesia		*	South Africa	0800 990 061
C*	PT Indosat Tbk	001 801 61			
E*	Ireland	1800 55 0061	CEJ*	Spain	900 990 061
	Israel		K	Sri Lanka	2 449 499
	Bezeq	1809 49 4610			
*013	Netvision Ltd	1809 39 6161			
CE*	Italy / San Marino	800 172 610	A*	Sweden	020 799 061
*	Japan		ALE*	Switzerland	0800 55 5004
AF*	KDDI	005 39 611			
AF*	Softbank Telecom Corp	0066 55 661			
A*	NTT Comm Corp	003 4811 061			
*	Korea South		*	Taiwan	00801 610061
AI*	Korea Telecom	00 722 610			
AI*	LG U+	00 309 611			
I*	Onse Telecom	00 369 610			
	Lebanon	01 425 900	C	Thailand	1800 0 061 10
E	Luxembourg	8002 0061		Tonga	0800 611
*	Macau	0800 610		Turkey	0811 288 0061
*	Malaysia	1800 80 0061	M	U.A.E	80 000 11 61
	Malta	800 90610	*	UK	
			BN*	Communications Global Net (UK)	0 800 856 6161
			BN*	Communications Global Net (UK)	0 800 89 0061
			*	Cable & Wireless UK	0 500 89 0061
GE	Mauritius	01 610	*	USA	
			*	AT&T	1 800 682 2878
			*	Sprint	1 800 676 0061
			*	MCI	1 800 937 6822
*	Mexico	0180 0123 0261	CE	Vatican City	800 172 610
	Nauru	1035 674		Venezuela	0800 100 1610
ABE*	Netherlands	0800 022 0061	APM	Vietnam	120 061 111
*	New Zealand			Western Samoa	92 610
*	Telecom New Zealand	000 961			
*	Telstra Clear	0800 602 878			
*	Telstra Clear	0800 93 1818			
*	Norway	800 199 61	C	Zimbabwe	00 98960

LEGEND

- A May need to insert coins / card. May not be refunded at end of call. Timed / local call costs may apply.
- B Not available from some payphones.
- C Not available payphones.
- D Wait for second dial tone after dialling 06 (Hungary) or 0 (Poland).
- E Calls barred from mobile phones.
- F Use a 10 or 100 yen card.
- G Available from card payphones (no card required).
Not available from coin phones.
- H Available dedicated phones at Port Moresby, Lae & Mt Hagen Airports.
- I Calls from South to North Korea are barred from using the Global Reach Service.

- J Calls within Spain are barred access to the Global Reach Service.
- K Add (11) area code when outside Colombo metropolitan area.
- L Excludes Liechtenstein.
- M Local access fee may apply to access this service.
- N May need to press * after this number.
- P Available at the main Post Office and some airports in Hanoi and HCMC.
- Q Not available from: Andorra, French Guiana, French Polynesia, Guadeloupe, Martinique, Monaco, New Caledonia, Reunion Is., St Pierre and Miquelon.
- * These countries and carriers enjoy the Telecard Global Reach service.
- † GST exempt for Telecard calls originating out of Australia.

THINGS YOU NEED TO KNOW

- 1 Australia Direct Reverse Charge calls incur an Operator Assisted call service fee. Calls are then charged by the number of minutes (minimum of three), multiplied by the applicable per minute rate. Rates are premium operator assisted rates, not based on 0011.
- 2 In some countries (especially in Europe) public phones may require a card / coin deposit before providing a dial tone. This deposit may not be refunded.
- 3 Please note the charges, availability and functionality of this service may be affected by the telephone facilities of the country you're in.
- 4 Future availability of service and access numbers may be subject to change without notice.
- 5 Some hotels may bar, divert or add a surcharge to the service. Check with the hotel before using. Hotel surcharges can be avoided by using public telephones.

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